

BISHOPSTEIGNTON PARISH COUNCIL

DATA SUBJECT ACCESS REQUEST POLICY

Introduction

Under the GDPR any person (referred to throughout as the data subject) for whom the Parish Council hold personal data has the right to request information about the personal data held. This policy specifies how Bishopsteignton Parish Council (referred to throughout as BPC) will handle a subject access request (SAR) from a member of the public.

Who processes SARs?

The Clerk to the Council will process any SARs that are made. SARs can be made by any individual through the Parish Councils Subject Access Request Form (Appendix 2) and are to be sent to the Clerks email address: clerk@bishopsteignton-pc.gov.uk or council office address: BPC, Bishopsteignton Community Centre, Shute Hill, Bishopsteignton, Devon, TQ14 9QL. Please note that this policy and form apply to data restriction and data deletion requests as well.

What will happen next?

The Clerk will maintain a log of the location of personal data, this is to ensure that personal data is always easily accessible and can be deleted once the purpose of obtaining it has been fulfilled.

On receiving a SAR the Clerk will respond confirming that they have received the request and will direct the person to this policy so that they are aware of the next steps that will be taken. The Clerk will also forward the request on to the Chairman of BPC.

After responding to the member of the public the Clerk will then do the following:

- (a) Verify BPC is a controller of the data subject's personal data. If not a controller, but merely a processor, inform the data subject and refer them to the actual controller.
- (b) Verify the identity of the data subject; if needed, request any further evidence on the identity of the data subject (see Appendix One).
- (c) Verify the access request; is it sufficiently substantiated? Is it clear to the data controller what personal data is requested? If not: additional information will be requested.
- (d) Verify whether requests are unfounded or excessive (in particular because of their repetitive character); if so, BPC may refuse to act on the request or charge a reasonable fee.
- (e) Verify whether BPC processed the data requested by carrying out a full and exhaustive search. If the BPC has not processed any data in accordance with the request, inform the data subject accordingly.
- (f) Promptly acknowledge the validity of the SAR and inform the data subject of any costs involved in the processing of the SAR. The Clerk will ensure that a response to the SAR will be provided by one month of validating the SAR.
- (g) Ensure data will not be changed as a result of the SAR. Routine changes as part of the processing activities concerned are permitted.
- (h) Verify whether the data requested also involves data on other data subjects. If so, BPC will make sure this data is filtered before the requested data is supplied to the data subject; if data cannot be filtered, BPC will ensure that other data subjects have consented to the supply of their data as part of the SAR.

The Clerk will aim to provide a response to a SAR within one month after the request is acknowledged as valid, however, if more time is needed to respond to complex requests, an extension of another two months is permissible, provided this is communicated to the data subject in a timely manner within the

first month; if BPC cannot provide the information requested, it should, inform the data subject on this decision without delay and at the latest within one month of receipt of the request.

What will be included in the SAR response?

The Clerk will ensure that the following information is included in the SAR response:

- 1) the purposes of the processing;
- 2) the categories of personal data concerned;
- 3) the recipients or categories of recipients to whom personal data has been or will be disclosed;
- 4) where possible, the envisaged period for which personal data will be stored, or, if not possible, the criteria used to determine that period;
- 5) the existence of the right to request rectification or erasure of personal data or restriction of processing of personal data concerning the data subject or to object to such processing;
- 6) the right to lodge a complaint with the Information Commissioners Office (“ICO”);
- 7) if the data has not been collected from the data subject: the source of such data;
- 8) the existence of any automated decision-making, including profiling and any meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing for the data subject.
- 9) Provide a copy of the personal data undergoing processing.

What if the person is unhappy with the management of the SAR?

If the person is not happy with the management of the SAR this will be managed as a complaint against BPC and referred to the Information Commissioner for their consideration.

Procedures relating to SARs

The Clerk will attend training on this subject as required to ensure that practices are compliant with the law.

A database is maintained allowing the council to report on the volume of requests and compliance against the statutory timescale.

Appendix One: Accepted Documents that provide proof of identity

On behalf of BPC, the clerk will need to obtain copies of documents that prove the requesters identity. The following documents are acceptable for proof of identity (* These documents must be dated in the past 12 months, +These documents must be dated in the past 3 months):

- Current UK/EEA Passport
- UK Photocard Driving Licence (Full or Provisional)
- Firearms Licence / Shotgun Certificate
- EEA National Identity Card
- Full UK Paper Driving Licence
- State Benefits Entitlement Document*
- State Pension Entitlement Document*
- HMRC Tax Credit Document*
- Local Authority Benefit Document*
- State/Local Authority Educational Grant Document*
- HMRC Tax Notification Document
- Disabled Driver's Pass
- Financial Statement issued by bank, building society or credit card company+
- Judiciary Document such as a Notice of Hearing, Summons or Court Order
- Utility bill for supply of gas, electric, water or telephone landline+
- Most recent Mortgage Statement
- Most recent council Tax Bill/Demand or Statement
- Tenancy Agreement
- Building Society Passbook which shows a transaction in the last 3 months and your address

Appendix Two: Subject Access Request Form

To request to see your records, please complete this form and then send the completed form to the Clerk at clerk@bishopsteignton-pc.gov.uk or BPC, Bishopsteignton Community Centre, Shute Hill, Bishopsteignton, Devon, TQ14 9QL.

To ensure data protection, BPC must be sure of your identity before complying with the subject access request. See Appendix 1.

If you are making the request on behalf of another individual to access their information, we will need written consent from the individual to whom the data relates as well as proof of your identity. If you have legal authorisation to act on behalf of an individual, such as if you act with power of attorney, you will need to provide a copy of that authorisation to evidence it.

BPC can refuse your request if it is manifestly unfounded or excessive, such as if it is repetitive.

If your request is considered manifestly unfounded or excessive and BPC chose not to complete the process you will be advised of the reason for this decision.

1. Details of person making the request	
Title	
Name	
Any other names that you have been known by	
Date of birth	
Address	
Telephone number	
Email	
2. Are you requesting information about yourself? ie. are you the data subject?	
Yes	Please go to section 4
No	If you are making the request on behalf of another person you must enclose a signed authority from them; the data subject. If you are making the application because the data subject lacks capacity to make the application please outline your authority to make the application in their stead (for example, Power of Attorney). You should enclose a copy of any evidence that you may have of that authority. The Council will contact you if further evidence is required. (please complete section 3)
3. Details of the data subject (if requesting data on behalf of someone else)	
Title	
Name	
Any other names that you have been known by	
Date of birth	

Address	
Telephone Number	
Email	
Relationship to data subject	

4. Describe the information you are requesting

If you are only seeking certain records, it would be helpful for us to know which types of record you are seeking, a time period to cover, and if you would like to see only specific document(s). Please describe these below with as much detail as you can

5. Declaration

I declare that the information given on this form is correct and true

Name

Signature

Date