

Bishopsteignton Parish Council  
Community Centre  
Shute Hill  
Devon  
TQ14 9QP

0330 6600 137  
Monday - Friday 8am - 5pm

customer.services@everflowwater.com

www.everflowwater.com



# hi, i'm your everflow invoice!

Your Account Number  
**EFW014282**



## your invoice



Total Days: 30

Start Date

**06/06/2021**

End Date

**05/07/2021**

Invoice No

**956304**

Invoice Date

**06/05/2021**

## your charges



More on page 2

Net Charges

**£25.77**

VAT

**£0.00**

Total

**£25.77**

## your account



More on page 5

Balance Brought Forward

**£0.00**

This Invoice

**£25.77**

Amount Due

**£25.77**

Thanks for paying by direct debit. You don't need to do anything - we'll collect the agreed amount from your account on or around 14/05/2021

summary of supply points



Below is a summary of your charges by SPID. If you have any adjustments for prior billing periods you can find the details on the final page of this bill.

**totals**  
(VAT)

Net Charges For This Billing Period		Adjustments For Prior Billing Periods		Net Charges in This Invoice
<b>£25.77</b>	+	<b>£0.00</b>	=	<b>£25.77</b>
£0.00		£0.00		£0.00

Supply Point ID (SPID)	Postcode	Start Date	End Date	Charges For This Period	+	Retail Fee	=	<b>Total</b>	Details on Page
3028134667	TQ14 9QP	06/06/2021	05/07/2021	£22.21		£3.56		£25.77	3

**Bishopsteignton Parish Council**

SPID 3028134667

Public Toilets Fore Street Bishopsteignton, Fore Street, Bishopsteignton, Teignmouth, Devon, TQ14

9QP

Start Date 06/06/2021

End Date 05/07/2021

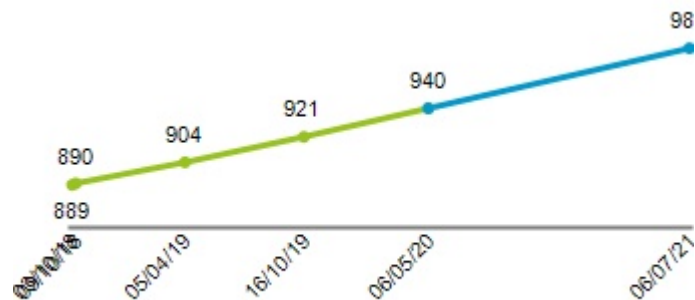
	volumetric charges					non-volumetric charges							
	Consumption or RV	x	Unit Rates (£/m3)	=	Charges for this bill	+	Fixed Annual Charges	x	Billing Days /365 =	Charge on this bill	=	Total	VAT
Water	3m3		£1.9336		£5.80		£32.55		30	£2.67		£8.47	0%
Waste	2.85m3		£2.3691		£6.75		£31.49		30	£2.59		£9.34	0%
S.Water Drainage	3m3		£0.5100		£1.46		£21.44		30	£1.76		£3.22	0%
Highways Drainage	3m3		£0.4147		£1.18		£0.00		30	£0.00		£1.18	0%
												£22.21	

**meters & subs**

**13M036082**



end read of last bill 977 06/06/2021  
end read of this bill 980 06/07/2021  
difference 3  
average daily cons. 0.10  
return to sewer 95%

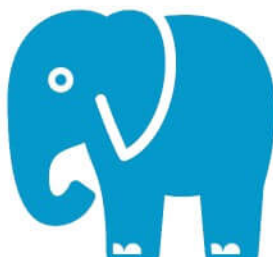


Your consumption is estimated (in blue), using your previous actual reads (in green). Help keep your bills as accurate as possible by submitting your own reads.



account statement

If you forget to make a payment on time and fail to engage with us, late payment charges and interest may be applied... I never forget.



	Amount	Date
your previous balance	£26.03	06/06/2021
payment	£26.03	19/04/2021
balance brought forward	£0.00	06/05/2021
total on this invoice	£25.77	06/05/2021
account balance	£25.77	06/05/2021

are you are struggling to make a payment?

Please contact us as soon as possible if you are struggling to make payment. We are happy to discuss options with you to help you keep running your business but we would like you to engage with us.

If you would like to discuss this in more detail please contact us on:

**0330 6600 137**

our address

Everflow Limited  
Wynyard Business Park  
Wynyard  
TS22 5FG

our vat number

313 665 119

our company reg number

09651912



## meters

### how do we use your meter reads?

We use your last two actual reads to estimate your read for the end of this billing period to estimate your next bill.

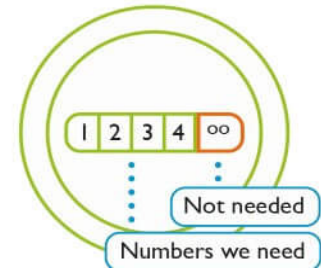
If the status of your meter is showing red , this means we have been unable to take an up to date read, this could be adversely affecting your estimates for future bills. It would be beneficial for both parties if you are able to submit reads for any red status meters listed in the charges section.

### submit a meter read

We take a reading once every 6 months to keep your billing accurate, you are also able to submit meter readings as frequently as you wish online if you would like to help us keep your bills up to date. Please make sure it is safe to access your meter before taking a read.

You can do this at

[www.everflowwater.com/customer-area](http://www.everflowwater.com/customer-area)



## customer info

### your contract end date

Your current contract with Everflow Water will end on the date shown here. We will contact you regarding your renewal offer before this date.

05/11/2023

### if we don't get it right

If your contact with our advisors has not been successful and things go wrong, so we can put it right as soon as possible please follow our complaints process.

You can do this at

[www.everflowwater.com/complaints-procedure](http://www.everflowwater.com/complaints-procedure)

### moving or selling your business?

If you're moving out of your business premises, send us the details and we'll take care of the rest for you so that your account details and bills are up to date.

Please fill in the online form at

[www.everflowwater.com/cot](http://www.everflowwater.com/cot)

### we would like to hear from you!

If you have any issues with your account, please contact one of our helpful advisors, Monday – Friday, 8am to 5pm and we will try to resolve these with you.

Contact our advisors, Monday to Friday on

0330 6600 137

### water emergency

If you're experiencing issues with your water supply, whether due to an outage or water quality, flooding or other issues, please contact your wholesaler directly on the appropriate number. Details can be found on our website.

Contact us as soon as possible

[www.everflowwater.com/emergencies](http://www.everflowwater.com/emergencies)

## the little extra

### wells around the world

We care about the world's water needs and so for every 250 customer that joins us we will build a well for those people in the world who don't have access to clean, safe water to drink.

Find out more at

[www.everflowwater.com](http://www.everflowwater.com)